Client Rights & Confidentiality

Understand Your Privacy and Protections During Evaluation

Schroeder Counseling

www.schroedercounseling.com/home

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Your Rights as a Client

As a client of Schroeder Counseling, you are entitled to respectful, fair, and confidential treatment. We are committed to providing an environment where your dignity, rights, and privacy are fully honored.

You have the right to:

- · Receive services without discrimination
- Be informed of the purpose, process, and potential outcomes of your evaluation
- Ask questions and receive clear answers
- Have your information handled confidentially
- Consent to or decline participation in services
- Access your records upon request, within legal guidelines

Confidentiality and HIPAA Compliance

All information you share during your evaluation is protected by federal privacy laws, including HIPAA. We do not share your personal health information without your written consent—except as required by law.

Your information may only be shared:

- With your permission (written release of information)
- With the referring court, probation, or attorney (if you are legally mandated)
- In situations where there is a risk of harm to yourself or others
- As required by court order or legal subpoena

How We Protect Your Information

- Secure, HIPAA-compliant recordkeeping
- Limited access to staff on a need-to-know basis
- · Encrypted communications for document sharing

Questions or Concerns?

You are encouraged to speak up if you have any questions about your rights or how your information is handled. Your trust is important to us, and we are here to ensure transparency every step of the way.

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